

**2021**

**ENGLISH — GENERAL**

**Paper : SEC-B-1**

**(Spoken English)**

**Full Marks : 80**

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words  
as far as practicable.*

1. Answer **any two** questions : 20×2
- (a) What are the essentials of good communication? Indicate clearly the role of each constituent.
  - (b) What do the terms Proxemics and Chronemics mean?
  - (c) What do you understand by the term 'semantic gap'? Give examples to illustrate your answer.
  - (d) On what criteria should communication be classified? Discuss each with illustrative examples.
2. Answer the questions given below : 5×2
- To which categories can the following communication events be classified?
- (a) An advertisement in a popular magazine.
  - (b) A key-note address at a conference attended by 1200 delegates from different parts of India.
3. Answer **any two** questions : 15×2
- (a) Describe how a person through his body language alone can express affection, friendliness, dislike and anger.
  - (b) 'Non-verbal means are more important than verbal means in oral communication'. Discuss this statement, giving examples in support of your answer.
  - (c) Your friend is of the opinion that watching television is bad for young children. You disagree with him/her. Write a short dialogue in which you disagree with your friend. You think television is good for educating young children.
  - (d) Highlight the essential qualities of an excellent public speaker and anchor.
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